



COLLABORATION AND DEVELOPMENT OF COMMUNITIES OF CARE:

THE NORTH CAROLINA GOVERNOR'S SUMMIT ON RETURNING VETERANS AND THEIR FAMILIES

Harold Kudler, M.D.
 Associate Director
 VA VISN 6 Mental Illness Research, Education and Clinical Center on Deployment Mental Health
 Associate Clinical Professor
 Department of Psychiatry and Behavioral Sciences
 Duke University Medical Center
 Harold.Kudler@VA.GOV

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THE NORTH CAROLINA GOVERNOR'S SUMMIT ON RETURNING VETERANS AND THEIR FAMILIES

- o On September 27, 2006, key leaders of North Carolina State Government, VA, and DoD met with representatives of state and community provider and consumer groups
- o Governor Michael Easley charged Summit participants to develop new ideas that would help veterans succeed in getting back to their families, their jobs and their communities
- o The Summit was only the start of a process, not its end!

SUMMIT GOALS

- o Exchange information about respective agencies' assets and goals
- o Identify strategic partnerships
- o Articulate an integrated continuum of care that emphasizes access, quality, effectiveness, efficiency, and compassion
- o Optimize access to information, support, and, when necessary, clinical services across systems as part of a balanced public health approach

NEXT STEPS

- o Governor's Letter to Veterans and Families
 - A strong and clear "Thank you"
 - A toll free number from the State Department of Health and Human Services (1-800-662-7030)
 - o Access to health, educational, financial and vocational services for Service Members/Veterans and family members
 - A *new mission* for veterans and their families
 - o "Build stronger careers, families and communities for the good of all the people of North Carolina"

NEXT STEPS

- o Form bridges between DoD, VA, state and local mental health, primary care and family support programs
 - PDHA/PDHRA/Yellow Ribbon Programs
 - State-Wide AHEC Outreach Series
- o Coordinate with TRICARE and Military OneSource
 - Increase the number of TRICARE providers
- o Enhance interchange between military and VA chaplains and local faith communities and train local faith and lay leaders
 - Clinical Pastoral Education Training
 - Rural Health Initiative

NEXT STEPS

- o Explore and develop other partnerships at the local, state and national levels
 - American Psychological Association
 - American Psychiatric Association
 - American Pediatric Association
 - American Academy of Family Practitioners
 - Sesame Street Talk, Listen, Connect
 - 4-H Operation Military Kids
 - Military Child Education Coalition
 - Zero to Three

NEXT STEPS

- o Still More Potential Partners
 - National Military Family Association
 - Military One Source
 - National Guard Family Assistance Centers
 - VA Office of Rural Health
 - National Rural Mental Health Association
 - Citizen Soldier Support Program
 - The VA National Center for PTSD
 - International Society for Traumatic Stress Studies
 - SAMHSA's Paving the Road Home Report/Process
 - The Center for the Study of Traumatic Stress
 - National Child Trauma Network



GOALS

- o Enhance outreach
- o Increase appropriate referrals
- o Reduce stigma
- o Promote healthy outcomes/Resilience/Recovery
 - Strengthen families
 - Decrease military attrition
 - Decrease disability
- o Increase consumer and provider satisfaction
- o **Transform the post deployment health system**



THE BOTTOM LINE

There should be *No Wrong Door* to which OEF/OIF veterans or their families can come for help




